



2018 Annual Report

The Board of Visitors 

ryan house
open doors, open hearts



our mission

With our **world-class care**
and programs, we embrace
all children and their families
as they navigate **life-limiting**
or end-of-life **journeys.**

Our Mission

With our world-class care and programs, we embrace all children and their families as they navigate life-limiting or end-of-life journeys through:

- ♥ Palliative and respite care that addresses the emotional, spiritual, and social needs of the family
- ♥ Continuity of care from diagnosis to end-of-life
- ♥ Expert care provided by our prestigious care partners and highly-trained staff
- ♥ A loving community that offers ongoing support and compassion



ryanhouse.org



2018 Board of Directors

Executive Committee

- Janet Moodie.....Chair
- Pat Harlan.....Vice-Chair
- Kathy Hanley.....Treasurer
- Bob Serr.....Secretary
- Tim O'Neil.....At Large

Members

- Rhonda Anderson
- Robert Guthrie
- Lynn Hoffman
- John Jennings
- Barbara Kennedy
- Marc Lerner
- Rob Maver
- Alan Meda
- Rita Meiser
- Brian Schulman
- Jason Sinykin
- Paul Weiser
- Laura Westfall, DNP, FNP-C

Ex-Officio Members

- Tracy Leonard-Warner, MHI, MT-BC
- Rachel Behrendt, DNP, RN, NEA-BC

Honorary Members

- Jonathan Cottor
- Max Bartolomea

Thank you for opening our doors with your hearts!



Greetings!

Thank you for your interest in and support of Ryan House.

Ryan House is funded and sustained by community and philanthropic donations. It is because of this support that we continue to provide joy to the children and families we serve; helping our kiddos live their best lives. Ryan House is most often a happy place; where on any given day, you will likely hear laughter echoing through our halls. That's why our families entrust their children to us.

In this past fiscal year, 321 children and families were enrolled in Ryan House's respite program. In all, 37,368 hours of respite care was provided to 155 children and 44 families were supported through their child's end-of-life.

I'd like to extend heartfelt appreciation to the team at the House; your care and support makes a difference in the lives of so many. Many thanks to our volunteers and our esteemed care partner, Hospice of the Valley.

On behalf of the Ryan House Board of Directors, thank you to our community for opening your hearts and enabling us to reach more and more of Arizona's children; providing the care and support that makes such a difference.

We look forward to the future and our ability to have a positive impact on those we serve.

Best Regards,

A handwritten signature in cursive script that reads "Janet Moodie".

Janet Moodie, Board Chair



Hello!

As we head into our ninth year, Ryan House continues to embrace all children and their families as they navigate life-limiting or end-of-life journeys. Our world class care is made possible by you. Currently, there is no reimbursement for these services. You make this possible. THANK YOU for believing in our mission. We would not be here without you!

At the end of 2018, we said goodbye to Ryan Cottor, whose amazing life had an incredible impact on all of us and in our community. Because of Ryan and the vision of his parents, Holly and Jonathan, we have cared for more than 700 children along with outreach and support to their parents or guardians, siblings, extended families and friends.

We are deeply grateful to each and every one of you for your continued love and support. Please remember that you help to make all the things that you read in this annual report happen. Thanks to you, we're able to continue to provide a breath, rest and courage to moms like Kristen Puma as well as provide respite care to two siblings and inspire their grandmother to share her talent and help us to remember the lasting impact of all children who have been at Ryan House.

Thank you from the bottom of our hearts,

A handwritten signature in cursive script that reads "Tracy Leonard-Warner".

Tracy Leonard-Warner, MHI, MT-BC
Executive Director



Ryan House Namesake
Ryan Cottor

23
Staff

727
Volunteers

352,519
Volunteer
Hours

We are transforming the



Respite Care

Respite care is a gift of time; short-term overnight stays that help a family take breaks from the stress of 24/7 home care.

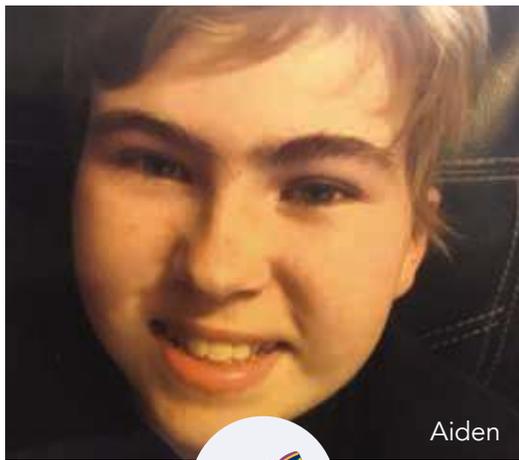


Palliative Care

Palliative care aims to holistically identify and alleviate the physical, psychosocial, spiritual, and emotional pain for both the child and the family, enhance quality of life and minimize suffering.

quality of life

for Arizona's **most medically complex children.**



Pediatric End-of-Life Care

Families with a child facing end-of-life receive supportive planning and compassionate care consistent with clinical, cultural, and ethical standards.



Grief and Bereavement Support

We offer Sibling Bridges of Support and Hope, family counseling through various programs, a memorial wall, an annual community event to honor children who have died, and Treasured Memories boxes to families that are filled with special keepsakes.



Life-Enhancing Therapeutic Activities

Certified child life specialists, certified music therapist and trained volunteers provide activities that address the isolation, pain, and fear children and siblings face with diagnosis and improve quality of life.



Providing the Breath, Rest and Courage to Move Forward

Shared by Kristen Puma

Until I had a child with a life-limiting condition requiring 24-hour care, I didn't realize that two types of care are nearly impossible to find in the pediatric world: respite care and hospice care. Both are difficult to find but provide the support and care every family in this situation desperately needs.

At four-years-old, my son Sammy was diagnosed with Medulloblastoma, a type of brain cancer that starts in the part of the brain called the cerebellum. It's the most common type of cancerous brain tumor in children.

Sammy was diagnosed in October 2016. We were lucky enough to find Ryan House about a year later in September 2017. The care they provided him was an absolute gift. From the moment we found Ryan House, they opened their doors to our family, and we became family. Sammy's care was their top priority.

But Ryan House offered so much more to us than just caring for Sammy. They provided respite, a deep breath for me, Charles and Logan so we could gain the energy to keep going. We were able to catch up on rest or spend much-needed quality time with Logan, all while knowing Sammy was safe and well cared for. It made the unbearable and the impossible something that could be managed. We are so thankful for the respite care provided to us by Ryan House.

Ryan House also gifted us with the highest quality end-of-life care for Sammy. The staff walked us through every step, giving us the space we needed. We were never rushed. They honored our wishes of allowing our family to stay close and cared for through Sammy's final days and moments. They allowed us as much time with Sammy as we desired. Throughout this first year since Sammy's death in April 2018, Ryan House has continued to check in with us.

What's truly remarkable is this love, care and service was provided to us at zero charge to our family. It's donations like ones from you that make these services available to families like mine.

Something else I didn't know before going through this: respite and hospice care are not covered to the highest degree by insurance. Without Ryan House, I can't imagine how much more difficult and expensive saying goodbye to Sammy would have been, and the heavier emotional toll it would take on us.

Thank you for your continued support of Ryan House through your generous donations. Your support provides relief for families in the worst moments of their lives. Know that your support provides a breath, a short rest and the courage to move forward.

Along the Path to the Far Beyond

The story of the Memorial Garden's artist, Joleen Law, is just as beautiful as the garden itself, which honors Ryan House children who have passed with an individualized hand-crafted ceramic tile.

It starts with her two grandchildren, 11-year-old Soliz and 10-year-old Camila who both receive services at Ryan House. Born less than two years apart, they both share the same rare chromosomal syndrome called Wolf-Hirschhorn Syndrome (4p-). Both are visually and hearing impaired, require hearing aids and glasses and are prone to seizures.

Soliz and Camila's parents, Andre and Heather Joy Magdelano, discovered Ryan House nearly eight years ago. Initially, Heather Joy said, she wasn't sure that she could let go enough to leave her children at Ryan House, even for a very short amount of time. But as she got to know the staff, and saw how her children seemed comfortable during visits, her fears eased.

The idea to incorporate colorful tiles into the Memorial Garden was born during one of Joleen's grandchildren's respite stays at Ryan House when she was spending time in the memorial garden. An established artist who had just learned a new medium while on retreat in Tucson, Joleen quickly became inspired as she gazed at the bare, neutral-toned stucco walls that surrounded the garden and saw the large butterfly sculpture that is situated within the space.

She had a vision to create butterfly tiles for each of the children who passed away at Ryan House in their memory so they could, "all be united together going along the path to the far beyond." This was and continues to be a loving and wonderful way for a doting grandmother to give back to Ryan House.

Every year since she began making tiles in 2012, Joleen honors the children who belong to the Ryan House family who have

recently passed. In her studio in Santa Barbara, she lights a candle and gets to work. She begins by rolling out a slab of clay to the perfect thickness and then hand cuts each shape. After allowing the tiles to dry, each piece is glazed and fired in a 2000 degree kiln up to three different times.

Often times parents request an image that meant something to their child, like a bird, animal or superhero. Other times, Joleen will learn an interesting fact about the child that will be woven into the painting. She loves incorporating other small objects like clouds and swirls within the tiles that represent movement and feel heavenly.

Each Spring near Camila's birthday, Joleen packs up the tiles and transports them to the garden for installation. This process can take up to three days to complete. Over the past seven years, she has created and installed more than 300 tiles.

The response to the Memorial Garden tiles is more moving than Joleen could have ever imagined. Parents and siblings frequently make trips to Ryan House to look at their loved one's tile, and she once heard of a group of 50 family members gathered around one tile. Another mother touched Joleen's heart when she wrote an entire blog post about her son's tile, a simple dove with a colored ribbon around its neck.

As Ryan House continues to touch lives in the years to come, the Memorial Garden will always be an important tribute to the past and forever remember the children who have been cared for and loved within the house.

The next time you visit the garden, while thinking about the care and detail that went into each and every tile, may you too remember the many lives that each of these tiles represents and the lasting impact they continue to have on Ryan House.



Who We Serve

100% of families

would recommend Ryan House to their families and friends

98% of families

are able to participate in activities that are meaningful to them

94% of caregivers

experience less stress and anxiety

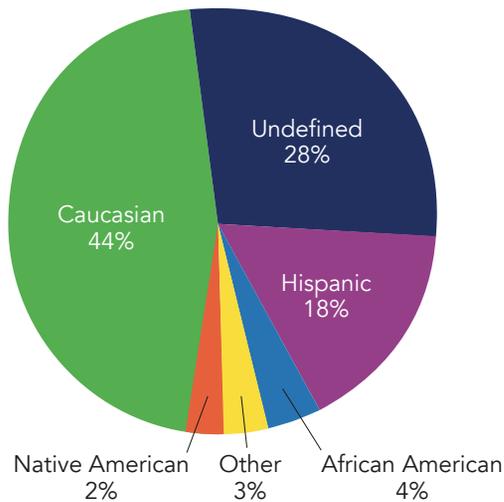
91% of families

feel connected to a community of support

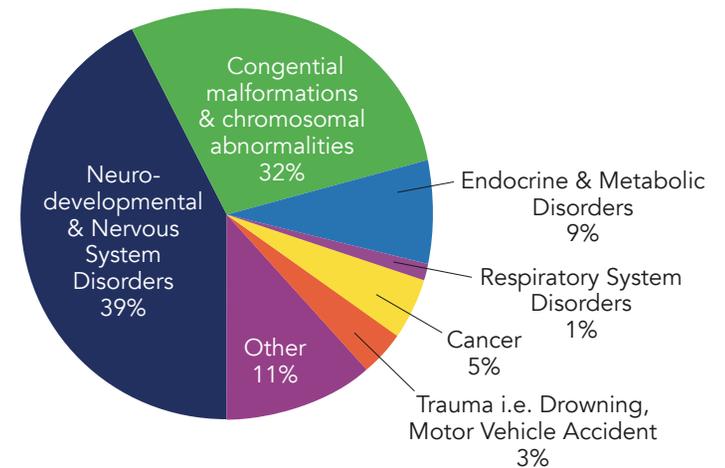
In FY 18, **321** children and families were enrolled in our respite program. Ryan House provided **37,368** hours of respite care to **155** children with life-limiting conditions and supported **44** children and their families at end-of-life.

Approximately **85%** of the children qualifying for services at Ryan House reside in Maricopa County.

Race



Diagnosis



FY18 Financial Snapshot

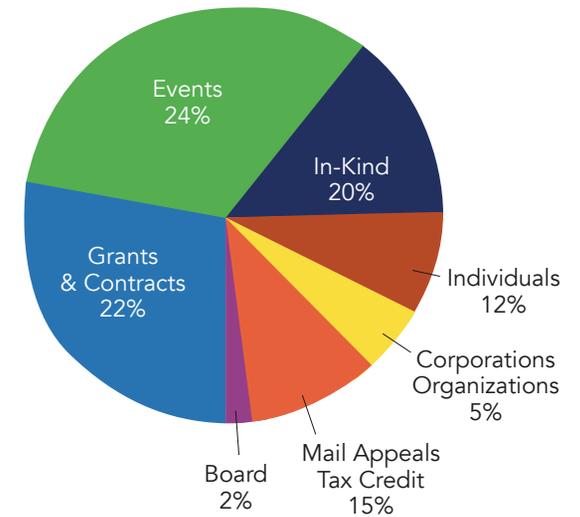
Statement of Financial Position as of September 30, 2018

	2018	2017
Assets		
Current Assets	\$ 4,614,979	\$ 4,667,895
Long Term Assets	\$ 186,931	\$ 195,758
Total Assets	\$ 4,801,910	\$ 4,863,653
Liabilities		
Current Liabilities	\$ 467,750	\$ 458,350
Total Liabilities	\$ 467,750	\$ 458,350
Net Assets		
Unrestricted Net Assets	\$ 3,879,817	\$ 3,867,981
Temporarily Restricted Net Assets	\$ 454,343	\$ 537,322
Total Net Assets	\$ 4,334,160	\$ 4,405,303
Total Liabilities and Net Assets	\$ 4,801,910	\$ 4,863,653

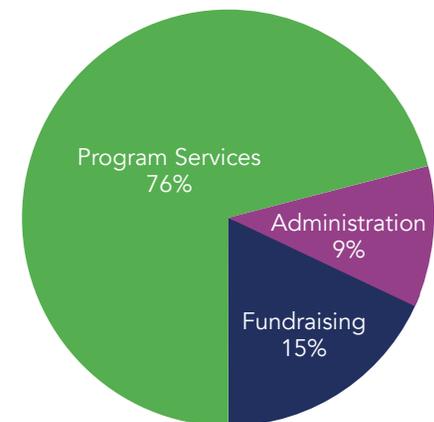
Statement of Activities for the Year Ended September 30, 2018

Total Support and Revenue	\$ 2,986,217	\$ 3,216,506
Total Expenses	\$ 3,057,360	\$ 3,067,240
Change in Net Assets	\$ (71,143)	\$ 149,266

Sources of Operating Support and Revenue



Expense Allocations



Lifetime Giving

We are honored to recognize our most generous donors since our founding in **2004**.

This group has supported the children and families of Ryan House with cumulative gifts or pledges or qualifying planned gifts of **\$25,000** or more through September 30, 2018.

Lifetime Giving Honor Roll

\$1,000,000

The Board of Visitors
Hospice of the Valley
Salt River Pima - Maricopa Indian Community

\$500,000 - \$999,999

Arizona Department of Health Services
Gila River Indian Community
The Kemper & Ethel Marley Foundation
Virginia G. Piper Charitable Trust
Thunderbirds Charities

\$100,000 - \$499,999

Arizona Biz Bash Inc.
Arizona Diamondbacks
Arizona Elks Major Projects
Bank of America
Blue Cross Blue Shield of AZ
Paul Chait Memorial Golf Tournament
The DeMatteis Family Foundation
Entercom



Executive Council Charities
& The SAY Campaign
Fiesta Bowl
Karne & Robert C. Hobbs, Sr.
The Humana Foundation
Junior League of Phoenix
Kitchell Corporation
Lane Terralever

Bob Powers
John and Alice Powers Foundation
Nina Mason Pulliam Charitable Trust
Judy & Bill Schubert
The Steele Foundation
Three Desert Winds Foundation
True Story Films
Marylou & Carlos J. Zilveti

\$50,000 - \$99,999

Arizona Central Credit Union
Arizona Coyotes Foundation
Arizona Eastern Star Foundation
Arizona Public Service
BHHS Legacy Foundation
Cristina & Trevor Chait
Jessica Jennifer Cohen Foundation II
Community Health Charities of Arizona
Sharon & Robert Cottor, M.D.
DC Ranch Community Foundation - Heartstrings

Dutch Bros. Coffee West Valley
Diane & John Eckstein, M.D.
Gases and Welding Distributors Association
GAWDA
Kathleen & Michael Hanley
Lynn Hoffman
IFDA
JPMorgan Chase Bank, N.A.
Love Abounds Foundation
Doris Lumsden Foundation

Media That Deelivers
Phoenix Suns Charities
John Propstra
Leslie Propstra
The David E Reese Family Foundation
Shutterfly
Faye & Tom Tait
Thompson/McCarthy Coffee Co.
United States Tennis Association, Inc.
Joy Wili/Pam & Bob Serr/ Paisley Mae Foundation

\$25,000 - \$49,999

Alliance Bank of Arizona
Patricia & Patrick Althoff
Arizona Commercial Real Estate Women
The Arizona Republic
Azadi
Bashas'
Judith & Budd Busche
The Charro Foundation
Susie & Wally Chester
City of Phoenix
Clean Machine Car Wash LLC
Colten Cowell Foundation
Cox Charities
Davidson Family Foundation
Davignon Charitable Fund
DC Ranch Community Council
Jacquie & Bennett Dorrance
Elks National Foundation
Richard Glazer, D.M.D.
The Bruce T. Halle Family Foundation
Nancy & Lee* Hanley

Susan & Richard Hare Family Foundation
Nicole & Michael Hazen
Jeanne & Gary* Herberger
The Keller Foundation
Randy & Earl G. Kendrick, Jr.
Louis Legacy Foundation
McDonough Corporation
Major League Conditioning
Ina & Murray Manaster
Mercy Care Advantage/Mercy Care Plan
Larry H. Miller Charities Headquarters
MM Brand Agency, LLC
The Moreno Family Foundation
Michelle & Marc Morris
Jill & Gene Nagel
Otto & Edna Neely Foundation
The Pakis Family Foundation
The Bob and Renee Parsons Foundation
William L. & Ruth T. Pendleton Memorial Fund
PGA Tour, Inc.
Karrie & James F. Pierson, III

The Power Open, Inc
The Estate of F Theodore & Diane E Reid
SRP
Werner Schumacher
Suzanne Sikora
Anne & James W. Spellman
Kristin & Drew Stanton
TriWest Healthcare Alliance
Lynn & Chip Tolleson
US Airways
Valley Anesthesiology Foundation
Vitalyst
The Walmart Foundation
Cindy & Michael Watts
The Wayne Foundation
Cindy & Paul Weiser
Wentworth Property Company
West Valley Lutheran Thrift Shop
Diane Willian

* *In memorium*



ryanhouse.org

110 W. Merrell St. 1st Floor Phoenix, AZ 85013
602-200-0767 info@ryanhouse.org

 facebook.com/ryanhouse.org  @ryanhouseorg

As a 501(c)(3), Ryan House is eligible to receive bequests and legacy gifts.
Please call (602) 200-0767 for more information.